

| <i>Clinicians</i> | <i>NHS Trusts</i> | <i>Patients</i> |
|---|--|--|
| Comprehensive ENT examination from nasal cavity to GOJ | Switch from in-patient setting to out-patient one-stop clinic setting thereby reducing the patients' length of hospital stay | Reduces the time to diagnosis and treatment improving continuity of patient care and experience |
| Digital High-Resolution imaging increasing diagnostic yield and biopsy precision | Reduces waiting lists in day surgery, main theatre, barium swallows and radiology where these spaces can be assigned to other uses | Early and more accurate diagnosis means better outcomes |
| Eliminates risks associated with GA, particularly valuable in high risk patients | Shorter procedure time and more cost beneficial to the Trust | Immediate results remove stress of waiting and the need for additional travel for result clinics |
| Equipment is user friendly | Eliminates need for bed spaces | Out-patient setting less daunting to patients than theatre |
| Can be performed in outpatient setting so there is no need for theatre preparations | Saving theatre resources for other procedures | Avoidance of GA often means less risks and quicker recovery |
| | Reduce need for outpatient results clinic visits due to instant results | Reduces time spent in the hospital, minimising risk of hospital acquired infection |

Table 2: Summary of the key benefits of a one-stop TNO service to clinicians, NHS trusts and patients [3-5]